

# EDSON JORGE FRANCISCO

Maputo, Maputo, MZ | [edsonjorgef1@gmail.com](mailto:edsonjorgef1@gmail.com) | [+258845633335](tel:+258845633335)

## SUMMARY

I am a generalist IT professional dedicated to leading and supporting projects that empower local communities with digital skills and innovative solutions. I studied at Universidade Zambeze, where I acquired the fundamentals in software engineering, programming, and systems administration. With over 7 years of experience, I manage teams of up to 17 professionals, work on training and coaching junior collaborators, and develop web applications focusing on back-end and cloud deployment. Proactive and committed, I am constantly updating myself to apply innovative practices that generate real impact and promote digital transformation.

## EDUCATION

**Escola Secundária SAMORA Moisés Machel | BEIRA** Feb 2008 - Jan 2012

**Diploma in Secondary Education**

2012: Escola Secundária Samora Moisés Machel | BEIRA

- Level obtained: High School (Grade 12)

**Escola Primária Bons Sonhos | BEIRA** Jan 2005 - Dec 2007

2007: Escola Primária Bons Sonhos | BEIRA

- Level obtained: Primary Education (Grade 7)

**Universidade Zambeze | BEIRA**

**Diploma in Information Technology, Computer Science and Engineering**

2025: Universidade Zambeze | BEIRA

- Finalist: Degree in Computer Engineering (Awaiting Defense of Monograph)

## EXPERIENCE

**ASSOCIAÇÃO EMPODERANDO MOÇAMBIQUE (Equip Mozambique)** Sep 2022 - Present

**IT Manager**

- Team Leadership: Leading a team of up to 17 young professionals. In parallel, coordinating innovative technological projects and strengthening interdepartmental collaboration.
- Software Development: Active participation in systems development and programming, contributing to innovative technological solutions.
- Systems Configuration and Administration: Proficient in Google Workplace and Microsoft 365, as well as cloud services (AWS, GCP and Azure).
- Updating network systems and software to ensure operational efficiency.
- Technical Support: Leading helpdesk operations and resolving hardware and software problems.
- Equipment Maintenance: Carrying out preventive and corrective maintenance to ensure continuous performance.

**TECHSOLUTIONS, LDA** Feb 2022 - Jun 2024

**Programmer and Systems Analyst**

- Contribution to systems analysis and development.
- Participation in projects to configure cloud servers and integrate new systems, ensuring compatibility and the desired performance.

**ASSOCIAÇÃO EMPODERANDO MOÇAMBIQUE (Equip  
Mozambique)**

Jul 2019 - Sep  
2022

**IT Technician and Programmer**

- Participation in systems development and programming
- Provision of technical support and helpdesk operations
- Performance of preventive and corrective maintenance of hardware and software
- Collaboration with clients to ensure satisfaction

**ASSOCIAÇÃO EMPODERANDO MOÇAMBIQUE (Equip  
Mozambique)**

May 2019 - Jul  
2019

**IT Intern**

- Introduction to systems development and programming
- Assistance with basic IT tasks and operations
- Learning organizational systems and protocols

**ENSYS (Enterprise Systems and Development), LDA**

Oct 2018 - Nov 2018

**IT Intern**

- Internship as an Operator in the Technical Department of Vehicle Control and Monitoring and Video Surveillance.

---

**SKILLS**

---

Active Directory, Project Management, Disaster Recovery, Windows Server, Leadership, IT Management, Corrective Maintenance, Remote Monitoring, Google Cloud Platform, End User Support, Strategic Thinking, Community Development, Agriculture, Systems Analysis, Innovative Solutions, Critical Thinking, IT Support, Web Development, System Administration, Cloud Services, Cloud Infrastructure, Microsoft Azure, GitHub, Decision Making, Organizing, Computer Engineering, Amazon Web Services (AWS), Customer Satisfaction, Technical Support, Entrepreneurship, Agile Methodologies, Scrum, Innovation, Systems Management, Operating Systems, Team Leadership, Telecommunications, Database Management, IT Project Management, Systems Development, Network Systems, Professional Development, Management Software, Digital Solutions, Cloud Computing, LinkedIn, Software Development, Programming, Security, Implementation, Consulting, Information Technology, Training, Operations, Management, Laravel, Linux, Docker, Cyber Security, SSH, CI/CD, DevOps, QA, Bash, Backend Framework, System Analysis and Design