



EDSON JORGE FRANCISCO

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PROFESSIONAL OVERVIEW

Information Technology professional with more than 6 years' experience in implementing digital solutions in various sectors, including agriculture, health, transportation, education, laws and rights, humanitarian aid and entrepreneurship. I have solid skills in technical consulting, IT project management, software development, IT support, networks and infrastructures, as well as systems analysis and administration and database management. Self-motivated and a fast learner, with a strong sense of leadership and the ability to work as part of a team. I have experience in managing multiple projects and a focus on generating strategic results that promote innovation in both the corporate and community sectors.

PROFESSIONAL EXPERIENCE

1. ASSOCIAÇÃO EMPODERANDO MOÇAMBIQUE (Equip Mozambique)

- *IT MANAGER: September/2022 - Currently*
 - *IT TECHNICIAN AND PROGRAMMER: July/2019 - September/2022*
 - *IT INTERN: May/2019 - July/2019*
- **Team Leadership:** Leading a team of up to 16 young professionals. In parallel, coordinating innovative technological projects and strengthening interdepartmental collaboration.
 - **Software Development:** Active participation in systems development and programming, contributing to innovative technological solutions.
 - **Systems Configuration and Administration:** Proficient in Google Workplace and Microsoft 365, as well as cloud services (AWS, GCP and Azure). Updating network systems and software to ensure operational efficiency.
 - **Technical Support:** Leading helpdesk operations and resolving hardware and software problems.
 - **Equipment Maintenance:** Carrying out preventive and corrective maintenance to ensure continuous performance.

- Remote Monitoring: Introduction of monitoring, achieving 98-99.9% service uptime.
- Customer Collaboration: Meeting customer needs to ensure satisfaction.
- Policies and Procedures: Implementation of guidelines to improve communication and team performance.
- Training: Training staff in various IT domains, promoting continuous professional development.

2. TECHSOLUTIONS, LDA

- PROGRAMMER AND SYSTEMS ANALYST: February/2022 - June/2024

- Contribution to systems analysis and development.
- Participation in projects to configure cloud servers and integrate new systems, ensuring compatibility and the desired performance.

3. ENSYS (Enterprise Systems and Development), LDA

- IT INTERN: October/2018 – November/2018

- Internship as an Operator in the Technical Department of Vehicle Control and Monitoring and Video Surveillance.

ACADEMIC BACKGROUND

2024: Universidade Zambeze | BEIRA

- Finalist: Degree in Computer Engineering (Awaiting Defense of Monograph)

2012: Escola Secundária Samora Moisés Machel | BEIRA

- Level obtained: High School (Grade 12)

2007: Escola Primária Bons Sonhos | BEIRA

- Level obtained: Primary Education (7th Grade)

SKILLS

Technical skills

- Managing Teams, Projects and Software Development using Agile Methodologies
- Networks and Telecommunications: Administration and maintenance of data networks, configuration of telecommunications systems
- Technical Support: Comprehensive experience in helpdesk operations and user support.
- Equipment Maintenance: Skills in preventive and corrective maintenance of hardware and software
- Systems Administration: Management of operating systems and development environments, with a focus on efficiency and security

Interpersonal skills

- Effective and exemplary leadership
- Strategic thinking
- Enthusiastic and maximizing solutions
- Critical thinking and good judgment
- Quick decision making
- Disciplined work management
- High responsibility and dynamism
- Ability to work as part of a team and integrate easily
- Easy to adapt and assimilate
- Dynamism and spirit of research

ADDITIONAL INFORMATION

- Consultant for ICT solutions in Agriculture & Technical and Strategic Development Lead for FAMS (Farmer and Agent Management System), initially funded by GIZ - German Development Cooperation and COMO Consult
- Creation of digital solutions such as "FORTE DA VIDA", "AIDAI", "JURIS", "KULTUARE", "HLINK", "CONSULTARE", "KUKURA", "SEMMO", 'START ESCOLAR' and other innovative solutions with social impact and community development.
- Recognized excellence in local Hackathons and technology challenges
- Driving license: Heavy Category (Category C)
- Languages => Portuguese: Native | English: Advanced | Spanish: Beginner
- Development Hours Metrics: <https://wakatime.com/@edsonjorgef1>

CliftonStrengths®

CERTIFICATE OF TALENT FOR

Edson Francisco

Strategic

People exceptionally talented in the Strategic theme create alternative ways to proceed. Faced with any given scenario, they can quickly spot the relevant patterns and issues.

Positivity

People exceptionally talented in the Positivity theme have contagious enthusiasm. They are upbeat and can get others excited about what they are going to do.

Woo

People exceptionally talented in the Woo theme love the challenge of meeting new people and winning them over. They derive satisfaction from breaking the ice and making a connection with someone.

Arranger

People exceptionally talented in the Arranger theme can organize, but they also have a flexibility that complements this ability. They like to determine how all of the pieces and resources can be arranged for maximum productivity.

Maximizer

People exceptionally talented in the Maximizer theme focus on strengths as a way to stimulate personal and group excellence. They seek to transform something strong into something superb.

Participated on: 6/20/2024

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